

## LBB ED & PCP Follow-Up Survey Request Due June 3, 2016

### Background

The Legislative Budget Board (LBB) is looking into after-hours access to primary care providers (PCPs) and emergency department (ED) alternatives. Medicaid MCOs received a previous request about this topic on November 17, 2015 and a request for follow-up information in January 2016. HHSC has received an additional follow-up request from the LBB regarding the information provided thus far related to PCPs and ED alternatives in Medicaid. When providing responses to these follow-up questions, please refer back to your responses to our request in January 2016.

### Request

HHSC requests that all Medicaid MCOs (STAR, STAR+PLUS, and STAR Health) provide responses to the LBBs most recent follow-up questions regarding the responses provided in January 2016. Please refer to the attached spreadsheet and fill in responses to the items below in the appropriate columns. Send one spreadsheet and relevant documentation per MCO to Jasmin Patel [jasmin.patel@hhsc.state.tx.us](mailto:jasmin.patel@hhsc.state.tx.us) by **close of business June 3, 2016**.

1. Please provide additional detail on the methods you used to report the number of PCPs that offer extended weekday or weekend hours.
  - a. What data collection methods were used?
  - b. How did you define "extended weekday and weekend hours"?
  - c. Does the data only include the number of PCPs that offer routine or regularly scheduled after-hours care? For example, PCPs that are open every night until 9pm or every Saturday 9am-1pm. Or, does the data also include the number of PCPs that occasionally offer care after posted, routine office hours?
2. Please provide additional detail on the methods you used to report whether you provide add-on payments to PCPs that offer extended weekday or weekend hours.
  - a. How did you define whether a PCP qualifies to receive an add-on payment?
  - b. Does the information you provided only include add-on payments provided to PCPs who offer routine, regularly scheduled after-hours care? For example, PCPs that are open every night until 9pm or every Saturday 9am-1pm. Or, does the information also include add-on payments provided to PCPs that occasionally offer care after posted, routine office hours as referenced in Section 9.2.58.1.4 (Services Outside of Business Hours) in the Texas Medicaid Provider Procedures Manual Vol 2-Medical and Nursing Specialists, Physicians, and Physician Assistants Handbook?
3. Please submit documentation that explains in detail the Medicaid provider enrollment and credentialing processes. Describe any differences in these processes that exist for individual, group, or clinic provider types.